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PASA appoints David Pharo as Board Director

The Pensions Administration Standards Association (PASA), the independent body dedicated to driving up standards in pensions administration, today announced the appointment of Aon's David Pharo as Board Director. Pharo fills the space on the Board created by Margaret Snowdon, [who moved to the newly created non-executive role of President in January](#).

Kim Gubler, PASA Chair, commented: "We are so pleased to be welcoming David to the Board. It was clear from the outset that his wide-ranging experience in pensions administration and commitment to excellent service meant he could add real value to the work we do. David's insight on what is required to deliver high-quality administration – and the potential challenges – from both the trustee and administrator perspective will go a long way in helping us further support our members and develop new resources."

David Pharo commented: "The administration landscape has evolved hugely in recent years and, since its inception, I for one have continually felt the value of PASA's guidance and resources during times of change. I am now proud to be joining the board and look forward to my part in helping others manage further developments in an effective way that best supports the interests of their members."

Pharo has 30 years' experience in the pensions industry and is currently Client Relationship Manager at Aon, where he has held a range of roles over the past 22 years.

ENDS

Notes to Editors

The Pensions Administration Standards Association (PASA) was created to provide an independent infrastructure which will set, develop, guide and assess administration standards.

PASA will act as a focal point and engage with industry and government to create protocols for understanding good administration - but also appreciates there is no one size that fits all. PASA will develop evidential accreditation practices which will allow benchmarking across and between the industry regardless of how the administration is being delivered.

As well as raising the profile of pension administration generally, PASA will focus on three core activities.

1. Defining good standards of pensions administration relevant to all providers, whether in-house, third party or insurers
2. Publishing guidance to support those standards
3. Being an independent accreditation body, assessing the achievement of good standards by schemes (regardless of provider)

There is no organisation providing such services across schemes, yet there is a demand for evidence of service quality from scheme trustees, sponsors, administrators, insurers, scheme members and regulators.

About PASA Accreditation

PASA Accreditation is open to all corporate members of PASA (DB, DC, trust-based and contract-based schemes). PASA Accreditation is granted following an independent evaluation and assessment process, which includes on-site visits and the review of documentation to evidence controls, procedures, process, staff development and contractual positions with clients.

Full details on PASA can be found by visiting www.pasa-uk.com.

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